

Holiday Inn Express Portsmouth - Gunwharf Quays



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The Plaza, Park Road, Gunwharf Quays, Portsmouth PO1 3FD

023 9289 4240

www.ihg.com/holidayinnexpress/hotels/gb/en/portsmouth/pmegg/hoteldetail
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Access Guide



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Hotel Introduction

[Collapse -](#)

Hotel Information

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- The hotel has its own parking facilities.
- This hotel has its own restaurant located on the first floor.
- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground and first floors.

Room Information

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- The hotel has 130 rooms in total.
- There is an/are accessible room(s) within the hotel.
- The accessible room(s) is/are located on the first floor, in the corridor to the left of reception.
- The hotel has 7 accessible room(s) with accessible ensuite facilities.
- There is/are 7 accessible room(s) with a wet room/wheel in shower.

- There is an/are adjoining room(s) available for the accessible room(s).
- The accessible rooms are 20m - 58m from the lift.
- There are no rooms on the ground floor.
- There is not a/are not standard room(s) available on the ground floor.
- There is an/are adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs or lift.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.
- Other auxiliary aids include; vibrating pillows.

Getting Here

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By Road

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- This hotel is located in the centre of Portsmouth, in Gunwharf Quays. The hotel is located off the B1254.
- This hotel has a car park which is free for Blue Badge holders. Blue Badge holders need to obtain a parking permit from reception on registration. Additional Blue Badge bays and standard parking bays are available in the Gunwharf Quays Car Park. Parking tickets can be validated at the hotel reception to obtain a discounted daily parking rate.

By Bus

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- There is a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on St George's Road.
- [For more information on buses in the South please click here \(opens new tab\) \(https://www.stagecoachbus.com/about/south\).](https://www.stagecoachbus.com/about/south)

By Train

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- The nearest Railway Station is Portsmouth Harbour.
- Portsmouth Harbour Station is situated on the Portsmouth waterfront, adjacent to the Gunwharf Quays shopping mall, located approximately 600m from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/pmh/details.html\).](http://www.nationalrail.co.uk/stations/pmh/details.html)

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is not an assistance dog toilet or toileting area at the venue/near by.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking (Hotel Blue Badge Parking)

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Parking

Collapse -

- The hotel does have its own parking facilities.
- The car parking facilities are for Blue Badge holders only.
- The car park is located at the front of the hotel, on Park Road.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked.
- There is/are 6 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 360cm x 472cm (11ft 10in x 15ft 6in).
- There is not a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- All parking spaces are provided on a first come first served basis.
- There are additional car parks for staff and visitors.
- Additional Blue Badge and standard car parking is available within the Gunwharf Quays car park.

Paying

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- There are not parking charges for the car park.

Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The entrance is not clearly visible from the car park.
- The route from the car park to the entrance is not clearly signposted.
- The surface on the approach to the entrance is block paving.
- There is not a road to cross between the car park and the entrance.
- There is no tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 13m (14yd 8in) from the hotel entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- Parking is free for Blue Badge holders upon registration at the hotel reception desk.
- The entrance to the standard parking at Gunwharf Quays car park is immediately to the right of the hotel Blue Badge parking bays.



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Public Parking (Gunwharf Quays Car Park)

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Public Car Park

Collapse -

- There is a car park for public use within approximately 200m (219yd).
- The public car park is located on Park Road.
- The name of the car park is Gunwharf Quays Car Park.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- Access to the hotel from this car park is through the Gunwharf Quays Shopping Mall, along City Quay Square, turning left onto The Plaza.
- The Gunwharf Quays Plaza entrance is then on the left.
- A parking ticket has to be obtained by guests using this car park.
- If the parking ticket is validated at the hotel reception desk then parking is free for 24 hours and then £2.00 per day thereafter.



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Outside Access (Gunwharf Quays Plaza Entrance)

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Entrance

Collapse -

- This information is for the entrance located on The Plaza, at the rear of the hotel.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- There are no doors at this entrance.
- The width of the door opening is 230cm.
- There is a slope with a very easy incline.

Comments

Collapse -

- There are no doors at this entrance as it is a walkway through from the Plaza.
- This entrance is only used to access the Plaza, Shopping area and public car park.
- This entrance does not need to be used for guests parking in the hotel Blue Badge parking area.



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Outside Access (Hotel Entrance)

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Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is not clearly signed.
- There is ramped/sloped or stepped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The intercom is not in a suitable position to allow wheelchair users to gain access.
- The height of the intercom is 130cm (4ft 3in).
- A key card is required for access at this entrance.
- The height of the key card reader is 133cm.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 125cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 148cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.

Ramp/Slope

Collapse -

- The ramp/slope is located to the right as you face the entrance.
- The gradient of the ramp/slope is slight.
- The ramp/slope is permanent.
- There is a level landing at the top of the ramp/slope.
- There is a/are handrail(s) at the ramp.
- The handrail(s) is/are on both sides.
- The width of the ramp/slope is 114cm (3ft 9in).
- The ramp/slope does bypass the step(s).

Step(s)

Collapse -

- The step(s) is/are located in front of the entrance.
- There is/are 2 step(s).
- The step(s) is/are clearly marked.
- The height of the step(s) is/are between 15cm and 18cm.
- The going of the step(s) is/are between 30cm and 45cm.
- There is not a/are not handrail(s) at the step(s).



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Ground Floor Lobby and Nelson Conference/Meeting Room

Collapse -

- Ahead as you enter is the ground floor lobby area.
- There is seating in the lobby area.
- The seating does not have armrests.
- The lifts are ahead as you enter the lobby area.
- The stairs are to the left as you enter the lobby area.
- To the right of the lifts is the Nelson Conference/Meeting Room.



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Conference / Meeting Facilities (Nelson Room)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located in the lobby area on the ground floor.
- There is step-free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s) available on request.
- There is a/are chair(s) with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.
- A portable hearing loop is available from the hotel reception desk.



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Other Floors

Collapse -

Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are located at the rear left of the entrance lobby.
- The stairs are approximately 9m from the hotel entrance.
- There are double, heavy doors to access the stairwell on the ground floor. There are single, heavy doors to access the stairwell on the first floor. There are double, heavy doors to access the stairwell on the second and third floors.
- The floors which are accessible by stairs are G, 1, 2 and 3.
- There are 15+ steps between floors.
- The height of the step(s) is/are not between the recommended 15cm and 18cm.
- The height of the step(s) is/are 19cm.
- The going of the step(s) is/are not between the recommended 30cm and 45cm.
- The steps are clearly marked.
- There is a/are handrail(s) at the step(s).
- The steps have a handrail on both sides.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.
- Handrails are easy to grip.
- Handrails do not extend horizontally beyond the first and last steps.
- There is a landing.
- Clear signs indicating the facilities on each floor are not provided on landings.
- The lighting levels at the steps are good.



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Lift

Collapse -

- There is a lift for public use.
- The lift is located at the rear of the entrance lobby.
- The lift is clearly visible from the entrance.
- The lift is approximately 10m (10yd 2ft) from the hotel entrance.
- The lift is a standard lift.
- A member of staff does not need to be notified for use of the lift.
- The floors which are accessible by this lift are G, 1, 2 and 3.
- There are manual, heavy, double doors to access the lift lobby on the second floor and on the third floor.
- Clear signs indicating the facilities on each floor are not provided on lift lobby landings.
- There is a clear level manoeuvring space of 150cm x 150cm in front of the lift.
- Lift doors do contrast visually with lift lobby walls.
- The external controls for the lift are not within 90cm - 110cm from the floor.
- The colour contrast between the external lift controls and the control plate is poor.
- The colour contrast between the external lift control plate and the wall is good.

- The clear door width is 90cm (2ft 11in).
- The dimensions of the lift are 108cm x 138cm (3ft 7in x 4ft 6in).
- There are no separate entry and exit doors in the lift.
- There is a mirror to aid reversing out of the lift.
- There is a list of floor services available within the lift.
- The lift does have a visual floor indicator.
- The lift does not have an audible announcer.
- The controls for the lift are within 90cm - 120cm from the floor.
- There is not a hearing loop system.
- The lift does have Braille markings.
- The lift does have tactile markings.
- The lighting levels in the lift are good.
- There is a/are similar lift(s) available.

Comments

Collapse -

- Access to the second and third floors is by key card.
- The height of the key card reader is 120cm.



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Reception

Collapse -

Reception

Collapse -

- The reception point is located on the first floor, ahead as you exit the lift.
- The reception point is approximately 6m (6yd 1ft) from the lift.
- The reception area/desk is clearly visible from the lift.
- There is step-free access to the reception point, via lift.
- There is a clear unobstructed route to the reception point.
- There are windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is medium height (77cm - 109cm).
- There is sufficient space to write or sign documents on the counter.
- There is a lowered section of the counter.
- The lowered section of the counter is not at the recommended height of 76cm.
- There is sufficient space to write or sign documents on the lowered section of the counter.
- There is a clear knee recess beneath the lowered section of the counter.
- The clear knee recess does not have the recommended dimensions of 70cm (height) x 50cm (depth).
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a portable loop.
- The hearing system is available only on request.
- The hearing assistance system is not signed.
- Staff are trained to use the system.

- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is carpet and tiles.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There is a mixture of seating with and without armrests.
- There is sufficient space for a wheelchair user to use the waiting area.



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Getting Around

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Access

Collapse -

- There is step-free access throughout the building.

Circulation

Collapse -

- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet, tiles and laminate.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in the majority of corridors/walkways.
- There are seats without armrests at regular intervals.
- The lighting levels are varied.
- Access to other floors/levels is via stairs and lift.

Signage

Collapse -

- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.

Audio

Collapse -

- This venue does play background music in public areas.
- Music is played in the entrance lobby, reception, bar area and standard female/male toilets.
- There is a hearing assistance system in the public areas of the building.
- The system is a portable loop.
- The hearing assistance system is portable and is available from the reception desk for use in all areas of the hotel.
- The hearing assistance system is available only on request.



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Eating and Drinking (Bar)

Collapse -

- The following information is for the bar.
- The bar is located on the first floor, to the left as you exit the lift.
- There is step-free access, via lift, to the bar.
- Full table service is not available.
- Food and/or drinks are ordered from the service counter.
- Food and/or drinks can be brought to the table.
- The height of the service counter is high (110cm+).
- There is not a lowered section of the counter.
- There is a hearing assistance system.
- The system is a portable loop.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- There is step-free access within the bar.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet, tiles and laminate.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 2m from the entrance/opening.
- The nearest table is approximately 4m from the till/counter.
- The distance between the floor and the lowest table is 42cm.
- The distance between the floor and the highest table is 101cm.
- The standard height for tables is 72cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.
- Drinking straws are available.
- There are wall menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The lighting levels are good.

Comments

Collapse -

- The bar seating area is also used as the breakfast dining area.



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Eating and Drinking (Breakfast Bar)

Collapse -

- The following information is for the breakfast area.
- The breakfast area is located on the first floor, to the rear of the bar.
- There is step-free access, via lift, to the breakfast area.
- Full table service is not available.
- Food and/or drinks are ordered from the service counter.
- Food and/or drinks can be brought to the table.
- The height of the service counter is medium height (77cm - 109cm).
- There is not a lowered section of the counter.
- There is a hearing assistance system.
- The system is a portable loop.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- There is step-free access within the breakfast area.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet, tiles and laminate.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 3m from the entrance/opening.
- The nearest table is approximately 5m from the till/counter.
- The distance between the floor and the lowest table is 42cm.
- The distance between the floor and the highest table is 101cm.
- The standard height for tables is 72cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is breakfasts only.
- The lighting levels are good.

Comments

Collapse -

- The breakfast seating area is also used as the bar seating area.



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Conference / Meeting Facilities (Victory Room)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the first floor, to the left as you exit the lift.
- There is step-free access to the conference/meeting facilities, via lift.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s) available on request.
- There are no chairs with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.
- A portable hearing loop is available from the hotel reception desk.



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Accessible Room(s) (Rooms 105, 109, 115, 119, 123, 127 and 131)

Collapse -

Accessible Room Information

Collapse -

- The details in this section relates to the accessible room(s) with a wet room/wheel in shower.
- This type of accessible room is located on the first floor.
- There is step-free access to this type of accessible room.
- All accessible rooms of this type have similar specifications.
- Guests need to open a door between the lift and the room(s).
- The narrowest width of the corridor leading to the room surveyed was 121cm.

Bedroom Features

Collapse -

- The accessible room surveyed is located on the first floor, along the main corridor beyond the reception area.
- The accessible room surveyed at the time of the visit was Room 105.
- There is step-free access to the accessible room surveyed, via lift.
- There is numbered signage on or near the accessible room door.
- The door is key card activated.
- The fob/card reader height is 112cm.
- The width of the door is 77cm (2ft 6in).
- There are lowered spy holes available.
- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 48cm (1ft 7in).
- The measurement between the bed base and floor is 15cm (6in).
- The bed is moveable.

- The room does not have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The height of the desk is 74cm.
- The desk is not height adjustable.
- The desk knee recess does not have the recommended dimensions of 70cm (height) x 50cm (depth).
- The height and depth of the knee recess is 69cm x 39cm.
- The room surveyed had a desk chair with armrests.
- Wardrobes have been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are standard lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is a flashing fire alarm beacon within the room.
- The type of flooring is carpet.

Ensuite Facilities

Collapse -

- The ensuite door opens outwards.
- The door weight is light.
- The door is locked by a twist lock.
- The width of the door to the ensuite is 89cm (2ft 11in).
- The dimensions of the ensuite are 183cm x 218cm (6ft x 7ft 2in).
- The ensuite does not have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has not got a non-slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is not between 90cm and 100cm.
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 84cm.
- There are no vertical wall-mounted grab rails at the wash basin.
- The tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 111cm.

Toilet Details

Collapse -

- The height of the toilet seat above floor level is 42cm (1ft 5in).
- The toilet has a lid.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 102cm (3ft 4in).
- There is a flush, however it is not on the transfer side.

- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on the left.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 47cm (1ft 7in).

Shower Details

Collapse -

- The ensuite has a wheel in shower.
- The shower head is height adjustable.
- The shower control type is lever.
- There is a flip-down/tip-up seat for the shower.
- The height of the flip-down/tip-up or fixed seat is 51cm (1ft 8in).
- There is a/are wall-mounted grab rail(s) available for the shower.
- There are not horizontal and/or dropdown rails available on both sides of the shower seat.
- There is a single vertical grab rail to assist standing users.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is good.
- The colour contrast between the ensuite walls and floor is fair.
- The colour contrast between the drop down rail(s) and wall is poor.
- The colour contrast between the wall-mounted grab rail(s) and wall is poor.
- The colour contrast between the shower wall-mounted grab rails and wall is poor.
- The colour contrast between the shower dropdown rail(s) and wall is/are poor.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.



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Standard Room(s) (Room 208)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the second floor, in the corridor to the left as you exit the lift.
- The room surveyed at the time of the visit was Room 208.
- There is step-free access to the room surveyed, via lift.
- There is numbered signage on or near the room door.
- The width of the door is 78cm (2ft 7in).
- The bed type is double.
- The height of the bed is 69cm (2ft 3in).
- The measurement between the bed base and floor is 5cm (2in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 72cm (2ft 4in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.
- Wall-mounted grab rails are available for the shower.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is good.
- The colour contrast between the walls and floor in the ensuite is fair.
- The colour contrast between the grab rails and wall is good.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- There is a deep step to access the shower created by the shower tray.



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Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located on the first floor, through the doorway to the right of reception.
- This accessible toilet is approximately 8m (8yd 2ft) from the lift.
- There is step-free access to the accessible toilet, via lift.

Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is heavy.
- The door is locked by a lever twist.
- The width of the accessible toilet door is 87cm (2ft 10in).
- The dimensions of the accessible toilet are 152cm x 196cm (4ft 12in x 6ft 5in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non-slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 85cm (2ft 9in).
- There is a flush, however it is not on the transfer side.
- There is a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is not fully functional.
- The alarm was out of reach (higher than 10cm (4") from floor) when surveyed.
- There is a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and open waste paper bin disposal units.
- There is a/are coat hook(s).
- The height of the coat hook is 123cm from the floor.

Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.

- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a lid.
- The height of the toilet seat above floor level is 46cm (1ft 6in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 102cm (3ft 4in).
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There is a vertical wall-mounted grab rail on the left hand side of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 100cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is not placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 88cm (2ft 11in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is not placed higher than 100cm (3ft 3in).
- The height of the hand dryer is 93cm (3ft 1in).

Colour Contrast and Lighting

Collapse -

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is poor.
- The contrast between the wall-mounted grab rail(s) and wall is poor.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is good.
- The lighting levels are good.

Baby Changing Facilities

Collapse -

- Baby changing facilities are located within the accessible toilet.
- The baby change table is not set against the wall, permanently fixed at 75cm from the floor.
- The baby change table is not height adjustable.
- The height of the baby change table once extended is 89cm (2ft 11in).



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Standard Toilet(s)

Collapse -